



**West River Electric
Association, Inc.**

Your Touchstone Energy® Partner 

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"Powering You For A Brighter Future"

Codi Gregg
South Dakota One Call
PO Box 187
Rapid City, South Dakota, 57709

Dear Ms. Gregg,

Subject: Decision on OC23-017 American Engineering Testing, Inc vs. West River Electric

I am writing on behalf of West River Electric regarding the recent decision made by the One Call enforcement panel concerning Complaint OC23-017, American Engineering Testing, Inc vs. West River Electric.

Although West River Electric does not concur with the decision, we respect the board's ruling and will not contest it due to the potential costs of litigation.

We would, however, like to request a discussion on improving the additional comments section of the One Call ticket. The fact that other locators also did not mark this area suggests a shared misunderstanding. We have observed an increase in inconsistencies involving this section, and it is imperative that all utilities are located as requested by the caller. Ensuring accurate locates is crucial for conducting safe excavations around all utility infrastructure. I would be more than happy to assist with this process, including discussions with the board if necessary.

We appreciate your assistance and attention to this matter. We look forward to discussing how we can enhance this process and prevent such inconsistencies in the future.

Thank you for your time and consideration.

Sincerely,

Matt Schmahl
West River Electric
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