

Formstack Submission For: **South Dakota One Call Complaint Form**

Submitted at 12/11/23 5:11 PM

Complaint filed on behalf of or by:	Charles mix Electric
Contact Person:	Ryan Frederick
Phone Number:	(605) 487-7321
Ext:	
Name or Company Name:	Charles mix electric
Street Address or PO Box:	Pi box 10 Lake andes, SD 57356
Fax:	(605) 487-7868
Email:	loeffler@cme.coop
Date:	Dec 11, 2023
Name of excavator / facility operator:	Dana woods
Phone:	(605) 481-8828
Ext:	
Name or Company Name:	Woods enterprises llc
Street Address or PO Box:	29614 397 ave 29614 397 ave Wagner, SD 57380

Fax:

Email:

snapwoods@gmail.com

Is this party aware of your allegations?:

No

The South Dakota One Call Board expects communication to occur between both parties before filing complaints. Please provide details of who you spoke with, including the date and time, and what was discussed.:

The landowner and Ryan Frederick. CME was notified that the contractor hit the URD facilities owned by CME. This discussion took place on Dec. 11th

Statutory Violations:

A locate ticket was not put in. Our cable was damaged and not reported to CME. After being notified by landowner we dug in the spot and found the damaged cable. The cable which is high voltage was improperly repaired, which if we energized would have caused an URD fault. Wire was repaired to our standards.

Other information to support your position:

Pictures were taken of the damaged cable. This is not the first time the contractor has dug in and or damaged facilities own by others.

Street Address / location of alleged violation:

29820 398 ave
29820 398 ave
Wagner, SD

Date of alleged violation:

Nov 28, 2023

Time of alleged violation:

11:00 AM

Describe your allegation:

There was not a locate

Do you believe the alleged violation to be intentional?:

No

Why or why not?:

I don't think some one purposely damage facilities, but without a ticket you don't know what's there.

Was a locate requested from SD One Call?:

No

Locate ticket #:

Start Date on Ticket:

Start time on ticket:

Did the excavator wait until the start date / time on the ticket before commencing excavation?:

No

If no or not sure, when did excavation begin (date)?:

If no or not sure, when did excavation begin (time)?:

Did the excavator maintain a minimum horizontal clearance of 18 inches between a marked facility and mechanical equipment?:

No

Explain:

There was damage to our cable.

Were buried facilities exposed by hand or non-invasive equipment prior to excavation?:

No

Were facilities marked?:

No

Was the marking complete prior to the start time on the ticket?:

N/A

Did the excavator pre-mark with white paint?:	N/A
Was the facility marked accurately (within 18 inches)?:	N/A
Did the excavator use reasonable care to maintain locate marks for the life of project?:	N/A
Type of facility involved:	Electric
Operator of facility (if known):	Charles mix
Operator address (Street or PO Box):	P.O. Box 10 Lake andes, SD 57356
Operator Phone:	(605) 407-7321
Depth of Cover (If unsure put N/A):	4 feet
Pressure (If none, write none):	None
Voltage (If none, write none):	7200/12500
# of cable pairs (If none, write none):	3
Was the facility damaged?:	Yes
If yes, provide detail and an estimate of damage.:	3 wires dug into. Approximately \$1000
Were damages on public right of way or private property?:	Private
Was anyone injured as a result of facility damage?:	No

If yes, provide detail.:

Length of hospitalization:

Were there fatalities?: No

If yes, provide detail.:

Was operator service affected? : No

If yes, provide detail (how many customers for how long).:

Was the one-call notification center immediately notified of the damage, dislocation, or disturbance?: No

If No, why not?: Contractors did not report it.

Was the operator of the facility immediately notified of the damage, dislocation, or disturbance?: No

If No, why not?: Contractor did not report it.

Was there an escape of any flammable, toxic, or corrosive gas or liquid?: No

If Yes, but if 911 was not called, or if you don't know, explain why.:

Please provide a Fire Department or Emergency Services incident report, if available : Not Available

Attachment Information: File names should not include symbols. Example:(\$, &, *, %.) etc. If submitting multiple files, please zip all files into one folder.:

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