

**Formstack Submission For: [South Dakota One Call Reply Form](#)**

Submitted at 01/12/24 11:41 AM

**Complaint Docket Number:** OC23-016

**Reply filed on behalf of (company name):** Woods Enterprises, LLC

**Contact Person:** Dana Woods

**Phone Number:** (605) 481-8828

**Ext:**

**Name or Company Name:** Woods Enterprises, LLC

**Street Address or PO Box:** 29614 397th Ave  
Wagner, SD 57380

**Fax:**

**Email:** [snapwoods@gmail.com](mailto:snapwoods@gmail.com)

**Date:** Jan 12, 2024

**Were you previously aware of these allegations?:** No

**Provide detail including whom you spoke with.:**

**Do you believe the statutes listed (if any) by the complainant were violated?:** No

**Why or why not?:**

I had put in locates for digging on Verlin Winklers residence to find a water leak.2330791689 If you look at this ticket CME was not on it. I noticed that locates for the electrical had not been done so I took it upon myself to call Ryan Frederick. He came and located their new lines by the road. After several days of digging in the yard the property owner surmised that the leak would be out in the field. Ryan had shown me the trench to the property and where it veered NW through the field. The landowner was onsite the whole time and he told me he was on site when the electrical was installed in the field and told me the same path as Ryan Frederick. I was digging several hundred feet from where the line veered NW. Nothing was mentioned about another line in the field previously. Ryan called me and said there was another line in the vicinity of where I was digging. I did find the line and I did hand dig and found it but I did notice a couple of scuff marks on the line. Nothing appeared penetrated or damaged so I did not report anything. There was not malicious intent on my part. If I would have called in the locates on that side of the road the same outcome would have taken place. They would not have been notified because it was such new service and I would have potentially had the same outcome. If you look at the driving directions on the original ticket and the revised one (2330791689) you will see: Driving Directions LOCATE W OF THE HOUSE TO INLCUDE W OF THE RD IN FRON TOF HOUSE, S SIDE OF THE APPROACH MARKING ALONG LEAK TO INCLUDED MARKING FROM HYDRANT, ALONG FENCELINE, AND FARMLAND IN PROPERTY I pride myself in always calling in locates. I had called all 3 companies after placing the locate on Verlins farm to make sure of locations of their utilities. You can call Tommy Kocer with Ft. Randall Telephone company and Jay Kafka with Randall Water. If you ask Ryan or Wade they will verify that I pick up the phone more often than not if I have any doubt or question. I have been digging many years and this is not taken lightly on my part and I have much respect for the utility companies and truly believe they have everyone's safety in mind.

<b>Do you dispute the alleged violation of SD One Call statute or rule occurred?:</b>	Yes
<b>If yes, what specifically do you dispute?:</b>	That locates were not put in. Not only were the locates put in, I was not satisfied and called in another.
<b>Do you dispute the complainant's statements regarding the intentional or unintentional nature of the alleged violation?:</b>	No
<b>If yes, please explain.:</b>	
<b>Was a locate requested from SD One Call?:</b>	Yes
<b>Locate ticket #:</b>	2330791693
<b>Start date on ticket:</b>	Nov 07, 2023
<b>Start time on ticket:</b>	08:45 AM
<b>If no, please explain why no locate request was made.:</b>	
<b>Did excavation begin before the start date / time on the ticket?:</b>	No
<b>Was a minimum horizontal clearance of 18 inches maintained between a marked facility and mechanical equipment? :</b>	Yes

<b>Were buried facilities exposed by hand or non-invasive equipment prior to excavation? :</b>	Yes
<b>Were facilities marked? :</b>	No
<b>Was the marking complete prior to the start time on the ticket?:</b>	Not Sure
<b>Was the excavation site pre-marked with white paint?:</b>	No
<b>Was the facility marked accurately (within 18 inches)?:</b>	N/A
<b>Was there reasonable care to maintain locate marks for the life of project?:</b>	Yes
<b>Did the complainant correctly describe the type of facility involved?:</b>	No
<b>Provide details:</b>	<p>Driving Directions  LOCATE W OF THE HOUSE TO INLCUDE W OF THE RD IN FRON TOF HOUSE, S SIDE OF THE APPROACH MARKING ALONG LEAK TO INCLUED MARKING FROM HYDRANT, ALONG FENCELINE, AND FARMLAND IN PROPERTY</p> <p>This description in both locate tickets show west of the road and farmland in property. My question is if I were an irresponsible and uncaring professional, why would I pick up the phone and call?</p>
<b>Did the complainant correctly describe the</b>	No

**damages that resulted from the alleged violation?:**

**Provide details:**

I am not sure how to answer this. I can only speak from experience in hitting private lines on people's properties that did not choose to have them located. In my experience I have never seen or had an electrician tell me a line was damaged if the outer casing was not damaged.

**Was the one-call notification center immediately notified of the damage, dislocation, or disturbance?:**

No

**If No, why not?:**

Again, I did not think scuffing and non penetration was damaging. If I was willing to pick up the phone to prevent damage, I would certainly pick it up if I thought it was damaged.

**Was the operator of the facility immediately notified of the damage, dislocation, or disturbance?:**

Yes

**If No, why not?:**

**Was there an escape of any flammable, toxic, or corrosive gas or liquid?:**

No

**If Yes, but if 911 was not called, or if you don't know, explain why.:**

**Did the complainant correctly describe the**

No

<b>damages that resulted from the alleged violation?:</b>	
<b>If no, provide details.:</b>	Again this has just been from experience, but without the outer case penetrated or line kinked, I went off of past experiences with private lines and electricians' inputs.
<b>Were damages on public right of way or private property?:</b>	Private
<b>Did complainant correctly describe how operator service was affected?:</b>	No
<b>Provide Details:</b>	Not clear on the question or how to answer yes or no.
<b>Was anyone injured as a result of facility damage?:</b>	No
<b>If yes, provide details.:</b>	
<b>Length of hospitalization:</b>	
<b>Were there fatalities?:</b>	No
<b>If yes, provide details.:</b>	
<b>Other information regarding injuries or damages:</b>	
<b>Describe your plans and procedures to ensure compliance with SD One Call statutes and rules.:</b>	I will continue to pick up the phone and call if any questions arise that could cause doubt. If I ever bump a utility again I will report every incident and not work off of experience but let the utility company make that call.

**Has a complaint been filed against you in the past for SD One Call violations?:**

No

**If yes, when was it filed?:**

**Please provide any additional information to support your position.:**

**Attachment Information:**  
**File names should not include symbols. Example:(\$, &, \*, %, ) etc.:**

[View File](#)

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