

Formstack Submission For: [South Dakota One Call Reply Form](#)

Submitted at 12/05/23 8:29 AM

**Complaint Docket
Number:**

OC23-009

**Reply filed on behalf of
(company name):**

T & T Underground LLC

Contact Person:

Thomas Meyeraan

Phone Number:

(507) 360-6178

Ext:

Name or Company Name:

T & T Underground LLC

Street Address or PO Box:

40504 440th Ave
WINDOM, MN 56101

Fax:

Email:

tandtunderground@gmail.com

Date:

Dec 05, 2023

**Were you previously
aware of these
allegations?:**

Not Sure

**Provide detail including
whom you spoke with.:**

**Do you believe the
statutes listed (if any) by
the complainant were
violated?:**

No

Why or why not?:

Statue 49-7A-8 was listed on the complaint form and as I'm understanding this statue it reads that the underground utility must be marked by paint and or flags. I believe it was marked with paint.

Do you dispute the alleged violation of SD One Call statute or rule occurred?:

No

If yes, what specifically do you dispute?:

Do you dispute the complainant's statements regarding the intentional or unintentional nature of the alleged violation?:

Yes

If yes, please explain.:

Complaint states that we had installed roughly 7 drops, as to where is this was the first drop that we had too cross the 2" plastic main line. The locating wire appeared to be roughly 12 inches above the utility itself and our bore rod at the crossing was to be 8-10 inches below that. Making the clearance of the utility 20 plus inches underneath. Gas line was hit as they were pulling back the rods, not sure if they hit a rock and it altered the return route to cause the rod to come up or what. The crew new exactly when they hit the gas because they could smell it. They immediately plugged the bore hole going to the residence to force the gas to exit away from residence.

Was a locate requested from SD One Call?:

Yes

Locate ticket #:

2326565212

Start date on ticket:

Sep 26, 2023

Start time on ticket:

09:26 AM

Copy of the locate ticket:

If no, please explain why no locate request was made.:

Did excavation begin before the start date / time on the ticket?:

No

Was a minimum horizontal clearance of 18 inches maintained between a marked facility and mechanical equipment? :

N/A

Were buried facilities exposed by hand or non-invasive equipment prior to excavation? :

N/A

Were facilities marked? :

Yes

Was the marking complete prior to the start time on the ticket?:

Yes

Was the excavation site pre-marked with white paint?:

Yes

Was the facility marked accurately (within 18 inches)?:

N/A

Was there reasonable care to maintain locate marks for the life of project?:

Yes

Did the complainant correctly describe the type of facility involved?:

Yes

Provide details:

It was a gas line

Did the complainant correctly describe the damages that resulted from the alleged violation?:

Yes

Provide details:

Needed to replace a piece of gas line. Complaint states damages and labor cost were 430\$ but we received a bill from them for over 700\$.

Was the one-call notification center immediately notified of the damage, dislocation, or disturbance?:

No

File:

If No, why not?:

The crew had made contact with the utility owner.

Was the operator of the facility immediately notified of the damage, dislocation, or disturbance?:

Yes

If No, why not?:

Was there an escape of any flammable, toxic, or corrosive gas or liquid?:

Yes and 911 was not called

If Yes, but if 911 was not called, or if you don't know, explain why.:

The crew had thought contacting the facility operator was all they needed to do. We have since went over our protocol when events like this happen.

Did the complainant correctly describe the damages that resulted from the alleged violation?:

Yes

If no, provide details.:

Were damages on public right of way or private property?:

Public

Did complainant correctly describe how operator service was affected?:

Yes

Provide Details:

Yes stated gas line was hit.

Was anyone injured as a result of facility damage?:

No

If yes, provide details.:

Length of hospitalization:

Were there fatalities?:

No

If yes, provide details.:

Other information regarding injuries or damages:

Describe your plans and procedures to ensure

The crew was brought back and an emergency meeting was held and we had went over our company policies and protocols. From this point on they will expose all

**compliance with SD One
Call statutes and rules.:**

utilities we are crossing no matter what the depth
reading on our locator reads.

**Has a complaint been
filed against you in the
past for SD One Call
violations?:**

No

If yes, when was it filed?:

**Please provide any
additional information to
support your position.:**

This obviously was not an intentional hit. We have not
had a complaint in our years in business.

**Attachment Information:
File names should not
include symbols.
Example:(\$, &, *, %.)
etc.:**