

Formstack Submission For: [South Dakota One Call Reply Form](#)

Submitted at 12/05/23 7:24 PM

Complaint Docket Number: OC23-008

Reply filed on behalf of (company name): Underground Construction, LLC

Contact Person: Corey Osborn

Phone Number: (605) 842-6239

Ext:

Name or Company Name: Underground Construction, LLC

Street Address or PO Box: 22418 Dyess Avenue
Rapid City , SD 57701

Fax:

Email: corey@undergroundconstllc.com

Date: Dec 06, 2023

Were you previously aware of these allegations?: Not Sure

Provide detail including whom you spoke with.:

Do you believe the statutes listed (if any) by the complainant were violated?: Yes

Why or why not?: We had a very poor track record this year and too many inexcusable damages.

Do you dispute the alleged violation of SD One Call statute or rule occurred?:	No
If yes, what specifically do you dispute?:	
Do you dispute the complainant's statements regarding the intentional or unintentional nature of the alleged violation?:	No
If yes, please explain.:	
Was a locate requested from SD One Call?:	Yes
Locate ticket #:	2323342894
Start date on ticket:	Aug 21, 2023
Start time on ticket:	10:29 AM
Copy of the locate ticket:	
If no, please explain why no locate request was made.:	
Did excavation begin before the start date / time on the ticket?:	No
Was a minimum horizontal clearance of 18 inches maintained between a marked facility and mechanical equipment? :	N/A
Were buried facilities exposed by hand or non-invasive equipment prior to excavation? :	N/A

Were facilities marked? :	Yes
Was the marking complete prior to the start time on the ticket?:	Yes
Was the excavation site pre-marked with white paint?:	No
Was the facility marked accurately (within 18 inches)?:	N/A
Was there reasonable care to maintain locate marks for the life of project?:	Yes
Did the complainant correctly describe the type of facility involved?:	Yes
Provide details:	The answer is yes and a copy of all the pictures are with this complaint. I'm not sure what other details you are looking for.
Did the complainant correctly describe the damages that resulted from the alleged violation?:	Yes
Provide details:	N/A
Was the one-call notification center immediately notified of the damage, dislocation, or disturbance?:	Yes
File:	
If No, why not?:	

Was the operator of the facility immediately notified of the damage, dislocation, or disturbance?:	Yes
If No, why not?:	
Was there an escape of any flammable, toxic, or corrosive gas or liquid?:	No
If Yes, but if 911 was not called, or if you don't know, explain why.:	
Did the complainant correctly describe the damages that resulted from the alleged violation?:	Yes
If no, provide details.:	
Were damages on public right of way or private property?:	Public
Did complainant correctly describe how operator service was affected?:	Yes
Provide Details:	Not sure
Was anyone injured as a result of facility damage?:	No
If yes, provide details.:	
Length of hospitalization:	
Were there fatalities?:	No

If yes, provide details.:

Other information regarding injuries or damages:

Describe your plans and procedures to ensure compliance with SD One Call statutes and rules.:

We intend to locate all gas lines with the use of a vac trailer before digging.

Has a complaint been filed against you in the past for SD One Call violations?:

Yes, I don't recall the date

If yes, when was it filed?:

Please provide any additional information to support your position.:

Attachment Information: File names should not include symbols. Example:(\$, &, *, %.) etc.: