

South Dakota 811

Welcome to the first issue of the South Dakota 811 newsletter! This newsletter will be published quarterly.



IN THIS ISSUE

Changes to the Admin Rules

South Dakota 811 modified two Administrative Rules this fall. Learn more about those changes and their impact to you.

Damage Prevention Meetings

Looking for the list of planned Damage Prevention Meetings for March 2025? Here they are!

Portal

Add description text here to get your subscribers interested in your topic



- South Dakota One Call was established in 1993, under SDCL 49-7A and Admin Rules section 20:25.
- The Board of Directors, appointed by the Governor's Office, are tasked with protecting utilities, preventing damages and promoting public safety.
- Our One Call Center, Texas811 is based in Dallas, TX. We have contracted with Texas811 for fourteen years as the one call center provider for South Dakota 811.
- Excavators do not pay for locates. Utilities fully fund this service.
- Protecting underground utilities, people, equipment and communities takes everyone meeting the 811 laws!

Digging in to Portal

EXCAVATOR BENEFITS

Excavators and homeowners are able to enter locate tickets without calling 811. By creating a Portal account, you as the excavator can submit all required information to set up a locate, including mapping the work zone.

- ✓ Portal Accounts are free to all uses.
- ✓ View previously submitted tickets.
- ✓ View Positive Response from utilities on the status of your locate.
- ✓ Take additional action on a locate ticket as needed, such as request a Verification, update the ticket or request a respot.

UTILITY BENEFITS:

As a utility, Portal is a great way to view mapping for a locate and to enter Positive Response.

- ✓ Free access!
- ✓ Web based, response can be entered in the field or the office.
- ✓ View mapping provided by the excavator.

Need additional Information about Positive Response? [Click here!](#)

Portal can be added to the homescreen of any device! Need help – ask Codi or Mandy!

Admin Rule Changes

Updates for both utilities and excavators

South Dakota 811 Board of Directors made two changes to administrative rules this fall, 1. limiting an update ticket and 2. Mandatory Positive Response. These two changes will in effect on January 1, 2025.

Update Tickets ([Admin Rule 20:25:30:05:01](#))

- South Dakota 811 became aware of a potential issue causing delays to locates. When a ticket is updated for a jobsite that is not under construction, it draws locators and utilities away from locating for active excavation.
- By limiting updates, we believe this will cause the excavator to pause and review the work description, verifying that locating is happening where work is occurring.
- This change allows for the original ticket plus two updates from the original ticket, before a new ticket has to be entered.

Positive Response ([Admin Rule 20:25:01:01](#))

- This communication tool allows the excavator to check the status of the locate prior to arriving at the jobsite.
- Positive Response can be found in Portal by entering the ticket number in the search bar. Under the VIEW tab, go to Positive Response.
- **NO**, this change does not allow the excavator to dig prior to the start date and start time on the locate ticket. This changes does not effect the 48 hour response time provided to utilities.



Questions?

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DAMAGE PREVENTION SCHEDULE



March 2025

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
						1
2	3	4	5 Aberdeen – 8am CT Watertown - 6pm CT	6 Brookings – 10am CT	7	8
9	10	11 Mitchell - 8am CT Sioux Falls – 2pm CT	12 Vermillion- 10am CT	13 Pierre- 8am CT	14	15
16	17	18 Rapid City - 8am MT Spearfish - 1pm MT	19	20	21	22
23	24	25	26	27 Zoom Option	28	29
30	31					

Aberdeen- Dakota Events Center, 720 Lamont St

Watertown- 2nd Street Station, 15 2nd St SW

Brookings- Wilbert Square Event Center- 931 25th Ave

Mitchell- Highland Conference Center, 2000 Highland Way

Sioux Falls- Denny Sanford Premier Center, 1201 N West Avenue

Vermillion- Dakota Center, 912 N Dakota St

Pierre- AmericInn by Wyndham & Conference Center, 312 Island Drive

Rapid City- Best Western Ramkota Hotel & Conference Center, 2111 North LaCrosse St

Spearfish- Holiday Inn & Convention 305 North 27th St

If you would like to become a sponsor for any of the Damage Prevention meetings, please reach out to Mandy.

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