



Mission Statement: The mission of South Dakota One Call is to prevent damage to underground facilities and promote public safety through public awareness, education, and a cost effective, efficient, dependable one-call service.



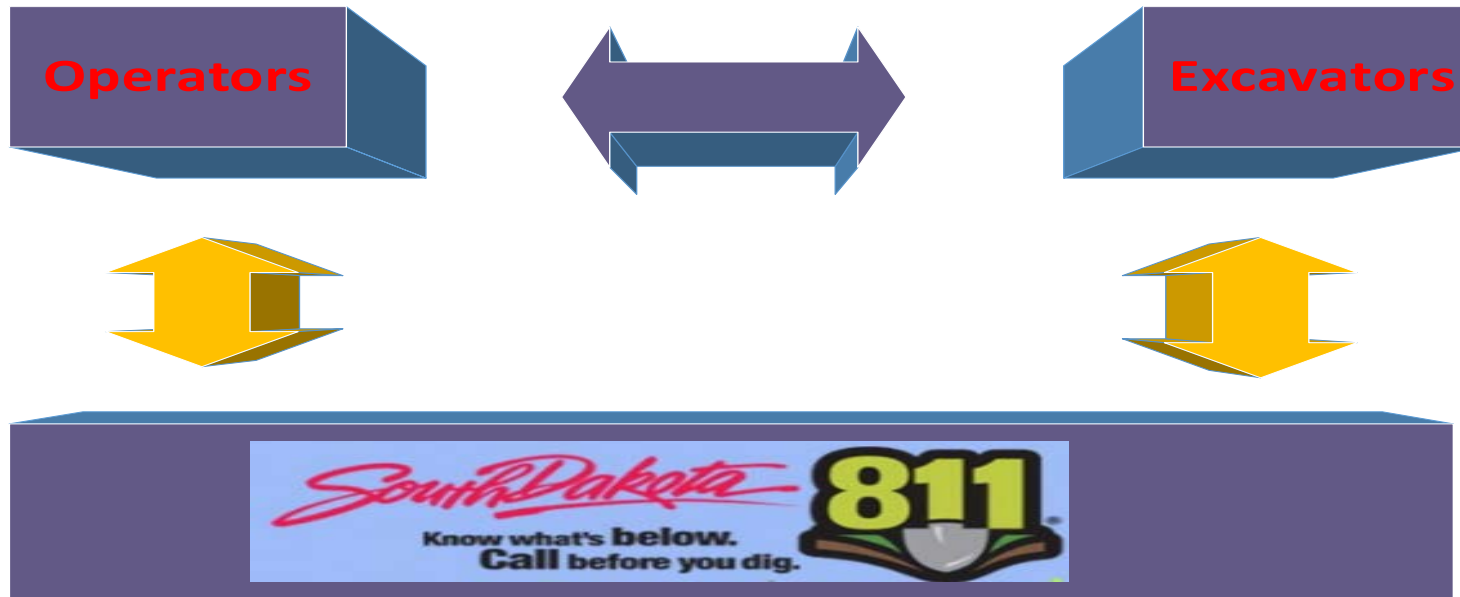
The Primary Relationship

Facility operators and active excavators have worked together for many years to protect the public and facilities during excavation projects through effective communications.



The Secondary Relationships

South Dakota Statute 49-7A established the One Call System and established the rules for its operation and use.



Although the South Dakota One Call system is funded solely by the facility operators, the system is obligated to maintain supportive relationships with both the Operators and Excavators, alike.



- These relationships are maintained exactly as the mission statement suggests:
 - 1st Ensure the operation of a One Call System
 - 2nd Promote to the public the use of this system
 - 3rd Educate the public on the use of this system



- Recent complaint levels and a lack of communication between operators and excavators suggest an abandonment of the primary Operator/Excavator relationship and a serious deviation from this model.
- Without a primary relationship between Operators and Excavators, operator facilities are at high risk. The communication between Operator and Excavator is the cornerstone of public safety and the protection of facilities during active excavation.



- The abandonment of this Operator/Excavator relationship has also placed a heavy burden upon the SD Once Call Board.
- “The South Dakota One Call Board is charged with enforcing the laws.”
- “The complaint process has no authority to resolve facility damage claims or down time claims against another party.”



- Any person with a complaint regarding SDCL 49-7A may apply to the board for relief.
- The enforcement of these laws is in support of two of our primary objectives within our mission statement. Promote and educate the public.
- Enforcement is NOT a replacement for the relationship between Operators and Excavators.